What is the MidSouth eHealth Alliance?

Certain health care providers in the Memphis area share health information through the MidSouth eHealth Alliance (the Alliance). The Alliance is a community wide information system that helps health care providers in the treatment of patients. Providers are doctors, nurses, healthcare workers, hospitals, and clinics.

Which organizations in the MidSouth eHealth Alliance share information?

The following organizations now participate in the MidSouth eHealth Alliance:

- Baptist Memorial Hospital - Collierville
- Baptist Memorial Hospital for Women
- Baptist Memorial Hospital - Memphis
- Baptist Memorial Hospital - Tipton
- Memphis Managed Care/TLC
- Methodist Healthcare including LeBonheur Children’s Medical Center
- Saint Francis Hospital - Memphis
- Saint Francis Hospital - Bartlett
- St. Jude Children’s Research Hospital
- The Med
- Health Loop Clinics
- UT Medical Group, Inc.

Why is health information shared?

Health care providers can make better choices about a patient’s care and treatment when they have as much information as possible about that patient’s health from lab tests, medical history, medicines, and other reports. The Alliance permits providers to review medical information in a system that is faster than contacting a patient’s other providers one by one. The Alliance only shares information about a patient’s medical condition with health care providers currently involved in that patient’s care.

Is shared health information kept private and confidential?

Yes. The Alliance obeys all applicable federal and state laws about privacy of medical information. The Alliance will not share health information with anyone not involved in the care of a patient or related to operations of the Alliance. Every organization and provider that shares or uses information from the Alliance must obey strict rules for security and privacy.

What are your rights?

As a patient, you have the right to not share your health information in the Alliance. This is called “Opting Out.” However, if you choose to opt out, health care providers may not have access to health information that may be important and useful in making choices about your medical care.

If you have questions regarding your privacy rights, please refer to the Notice of Privacy Practices provided to you by your health care provider. If you need another copy of that Notice, please ask your provider to give you one. This Fact Sheet is intended for educational purposes only. Operations of the Alliance and the content of this Fact Sheet may be changed by the Alliance from time to time without notice.

Who do I contact for more information?

Every organization in the Alliance has a person who is responsible for privacy. When you have a question, ask for the Privacy Officer. He or she will be able to answer your questions or find someone who can help you.